

ESSENTIAL HELPLINES - SEEKING ADVICE & MAKING REFERRALS

Local Authority Area	Children & Young People including 'at risk' Adults contacts	
Telford & Wrekin	Family Connect (9am-5pm Monday-Friday)	01952 385 385
	Out-of-hours Emergency Duty Team	01952 676 500
	Local Authority Designated Officer (LADO)	01952 385 385
	Telford & Wrekin Safeguarding Children's Board: www.telfordsafeguardingboard.org.uk	
	Telford & Wrekin Safeguarding Adult's Board: www.telfordsafeguardingadultsboard.org	
Shropshire	First Point of Contact CYP (9am-5pm Monday-Thursday & 9am-4pm Friday)	0345 678 9021
	First Point of Contact Adults (9am-5pm Monday-Thursday & 9am-4pm Friday)	0345 678 9044
	Out-of-hours Emergency Duty Team	0345 678 9040
	Local Authority Designated Officer (LADO)	0345 678 9021
	Shropshire Safeguarding Children's Board: www.safeguardingshropshireschildren.org.uk	
Other useful contacts & websites	Shropshire Safeguarding Adult's Board: http://keepingadultssafeinshropshire.co.uk	
	West Mercia Polic	0300 333 3000 or 101
	Ann Craft Trust - Safeguarding Adults in Sport and Activity www.anncrafttrust.org Ann-Craft-Trust@nottingham.ac.uk	0115 951 5400
	NSPCC Child Protection Helpline www.nspcc.org.uk	0800 800 5000
	NSPCC Child Protection in Sport Unit www.thecpsu.org.uk	0116 366 5580

	ChildLine Helpline www.childline.org.uk	0800 1111
	Energize Shropshire, Telford & Wrekin Active Partnership www.energizestw.org.uk/safeguarding	
	Lead Safeguarding Officer: Harry Cade harry.cade@energizestw.org.uk	07539 377701
	Deputy Safeguarding Officer: Michelle Pullen michelle.pullen@energizestw.org.uk	07572 903915